

Factory Fast Direct Signs

Terms and Conditions

Welcome

Welcome to Factory Fast Direct Signs. By requesting a quote, placing an order, or making a payment with us, you agree to the following Terms and Conditions.

Quote Requests

Customers may contact Factory Fast Direct Signs to request a quote for printing services. Communication may occur through email, phone, or other approved methods. All quotes will be sent to the customer's email address provided at the time of the request.

Approval of Quote

Before production begins, customers must print the provided quote and Terms and Conditions, review all project details, sign the quote indicating agreement, and return the signed quote. Production will not begin until the signed quote has been received and approved.

Payment Terms

Accepted payment methods: VISA and Mastercard. Full payment must be successfully processed before production begins.

Production Process

Production begins after payment is accepted. Timelines vary depending on project type, quantity, and complexity. Estimated completion dates are guidelines only and are not guaranteed.

Order Completion and Pickup

Customers will be notified when the order is ready for pickup, delivery, or shipment. Customers are responsible for confirming all order details before production begins.

Cancellation and Refund Policy

Orders may be cancelled before production begins. Once production has started, all sales are final and no refunds will be issued for printed or customized materials.

Customer Responsibility

Customers are responsible for reviewing artwork, spelling, measurements, quantities, project details, ensuring files meet print specifications, and providing accurate contact and payment information. Factory Fast Direct Signs is not responsible for customer-approved errors.

Limitation of Liability

Factory Fast Direct Signs is not liable for delays or failures caused by circumstances beyond its control, including equipment failure, shipping delays, supplier shortages, weather conditions, or other unforeseen events.

Acceptance of Terms

By signing and returning the quote, the customer confirms they have read, understood, and agreed to these Terms and Conditions.

Customer Signature: _____

Printed Name: _____

Date: _____